

Helping Medicare Part D Members with Medication Safety

As part of our commitment to enhanced patient safety, GuildNet Gold HMO SNP Medicare Pharmacy Services has taken steps to ensure that prescription drugs are used safely and effectively by our Medicare Part D members. These members are at risk for drug errors and drug-related problems, since they often receive prescriptions from more than one doctor. So that our members may fill their prescriptions with complete confidence, GuildNet Medicare Pharmacy Services is making drug safety a top priority in a number of ways:

- **Screening for drug interaction:** Using prescription-tracking software, GuildNet Medicare Pharmacy Services automatically screens each patient's drug profile for possible harmful interactions with other drugs the patient may be taking.
- **Making sure medications are right for older members:** GuildNet Medicare Pharmacy Services also screens each patient's drug profile to determine if a drug has a warning for certain age groups. We've added drugs to our formulary that are safe for older members and removed drugs that are not as safe. We also educate our doctors about their prescribing patterns and about drugs that may not be right for older patients.
- **Ensuring dosages are safe:** To prevent possible overdose, GuildNet Medicare Pharmacy Services reviews each patient's drug profile to determine if a drug is dispensed above FDA dosing guidelines.
- **Avoiding drug duplication:** GuildNet Medicare Pharmacy Services also screens each patient's drug profile to determine if the same or similar drug already exists in the patient's drug profile.
- **Sending pharmacy reports to doctors:** GuildNet Medicare Pharmacy Services reviews each patient's drug profile to determine if they are being prescribed more medications than they need. This report is shared with prescribing doctors. The doctor then determines appropriate therapy, if needed.

If you have any questions about our medication safety programs, please call Customer Service at 1-800-815-0000 (TTY 711, Monday through Sunday 8am to 8pm).

GuildNet Gold is a HMO SNP plans with Medicare and New York State contracts. Enrollment in GuildNet Gold depends on contract renewal.

This information is available for free in other languages. Please contact our customer service number at 1-800-815-0000, from 8 a.m. to 8 p.m., Monday through Sunday. TTY users should call 711 from 8 a.m. to 8 p.m., Monday through Sunday for additional information.

Esta información está disponible sin cargo en otros idiomas. Por favor llame a los números de Servicio al miembro al 1-800-815-0000 (solo los usuarios de TTY: 711) para obtener información adicional. El Servicio al miembro está disponible lunes a domingo, de 8am a 8pm.