



250 West 57th Street, 10th Floor  
New York, NY 10107

# Welcome to the GuildNet Gold Plus FIDA Plan MMP-POS OTC Card!

Use for select over-the-counter items not found on the Plan's drug list. **The list of eligible items is on the back of this card carrier.**

You may now use this card to pay for eligible OTC items at the participating stores listed below left.

[CARDHOLDER NAME  
CARDHOLDER ADDRESS 1  
CARDHOLDER ADDRESS 2  
CARDHOLDER CITY, STATE, ZIP]



Card Number: xxxx xxxx xxxx xxxx xxxx



GuildNet Gold Plus FIDA Plan  
Participant Services: 1-  
800-815-0000/ TTY 711 Monday  
through Sunday 8 am to 8 pm

Your card will only work for eligible items.  
Simply **swipe your card** at time of payment  
at the regular point-of-sale terminal.

**Step One - Activation:** Your card requires activation prior to use at participating retailers. You can activate your card by calling 1-888-682-2400 or by visiting card services on the web at [www.myotccard.com](http://www.myotccard.com). **For assistance with card activation, please contact Participant Services at 1-800-815-0000 / TTY: 711.**

**Step Two - Visit a Participating Store:** You may use your card at participating stores. You do not need a prescription and do not need to go to the pharmacy window. Remember to take your card with you when you go to any of the listed stores, as you will need the card to pay for your eligible items.

**Step Three – Pay at the Front of the Store:** Take your eligible items and go to the main store check out lanes. When you check out, swipe the card for payment. Eligible items (up to the balance amount on the card) are covered. You can use any remaining balance for another purchase before the end of the month).

## Welcome to the convenience of the OTC Network Card!

### Eligible Items

Bandages  
    band-aids  
    liquid bandages  
    elastic bandages  
    Surgical bandages  
Contact Lens Care  
Cough Drops  
Dental Floss  
Denture Adhesives  
Denture Cleaners  
Diagnostic Products  
    thermometers  
Diuretics & Weight Loss  
Drys (Epsom Salts & Boric  
    Acid in First  
Aid) First Aid Kits  
First Aid Tape  
Interdental, Gum Care  
Lip Care, Medicated  
Medical Compression  
    Supports  
Sleep Aids  
Toothbrushes  
Toothpaste  
Weight Control

### Items on the Drug List (covered with your Plan ID card and Provider's Rx)

Pain relief  
Cold & Allergy Relief  
Corn and Wart removers  
Sebex Topical Shampoo  
A&D ointment  
Anti-Itch Sprays and Creams  
Dr. Smith's topical ointment  
Secura Protective Creams  
Topical analgesics  
Sun Protection (SPF 15+)  
Trixaicin Topical cream  
Benzoyl Peroxide products  
BP Topical Products  
Acne products (check Drug  
List)  
Topical Anesthetics  
Topical Antibacterials  
Topical Antifungals  
Topical Antivirals (Abreva)  
Topical Corticosteroids  
Lice Treatment  
Vitamins (check list)  
Smoking cessation products  
Nasal Sprays  
Ear Wax Removal Drops  
Antidiarrheals, Antacids &  
other Gastrointestinal Agents

### Non-Eligible Items

Baby medicines  
Chapstick / Lip balm  
Contraceptives  
Cosmetic products of any kind  
Cleansers or soaps  
Convenience items; scales, fans,  
magnifying glasses, foot insoles,  
gloves  
Dehydration drinks  
Dry skin moisturizers/lotions  
Deodorants  
Dietary supplements  
Feminine products  
Food products or supplements  
Grooming devices  
Hair color / hair products  
Herbal supplements  
Mouthwash  
Shampoo  
Teeth whitening products

If you have any questions about your GuildNet Gold Plus FIDA Plan OTC Card, please visit our website at [www.guildnetny.org](http://www.guildnetny.org) or call 1-800-815-0000. TTY users call 711.

For OTC card services, including checking your balance and finding an accepting retailer call 1-888-682-2400, or go to [www.otcmember.com](http://www.otcmember.com).

GuildNet Gold Plus FIDA Plan is a managed care plan that contracts with both Medicare and the New York State Department of Health (Medicaid) to provide benefits of both programs to Participants through the Fully Integrated Duals Advantage (FIDA) Demonstration.

Benefits, List of Covered Drugs, and pharmacy and provider networks may change from time to time throughout the year and on January 1 of each year.

Limitations and restrictions may apply. For more information, call GuildNet Gold Plus FIDA Plan Participant Services or read the GuildNet Gold Plus FIDA Plan Participant Handbook.

You can get this information for free in other formats, such as Braille or large print. Call 1-800-815-0000 (TTY users call 711). The call is free.

You can get this information for free in other languages. Call 1-800-815-0000 (TTY users call 711), Monday through Sunday, 8am to 8pm. The call is free.

Usted puede obtener esta información en otros idiomas gratis. Llame al 1-800-815-0000 (TTY/TDD al 711), de lunes a domingo de 8am a 8pm. La llamada es gratis.

The State of New York has created a participant ombudsman program called the Independent Consumer Advocacy Network (ICAN) to provide Participants free, confidential assistance on any services offered by GuildNet Gold Plus FIDA Plan. ICAN may be reached toll-free at 1-844-614-8800 or online at [icannys.org](http://icannys.org).